

MyChart On Demand Video Visits (v.2021)

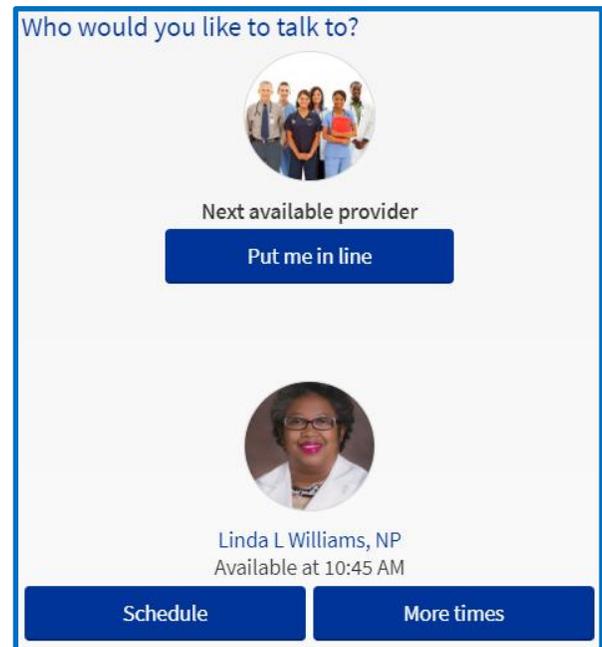
With On Demand video visits patients can participate in a live-video appointment, with Self Regional Healthcare's Virtual Services Department. Video visits allow patients to connect face-to-face in real time without leaving their home. With On Demand video visits, patients can choose to be put in a queue to see the next available provider or schedule a future appointment. Patients can use a smartphone, tablet, or computer to connect to their visit. Virtual connections are secure and HIPAA compliant.

Try It Out

Using MyChart Video Visits

Join the Next Available Video Visit

1. Log in to the MyChart app on your mobile device or on the MyChart website on your desktop, go to the menu and tap the On Demand Video Visit link.
2. Confirm the state you're currently in. Your device might request access to location services.
3. Select your reason for visit from the list of options.
4. Choose the device you will be using and complete the hardware test step.
5. After you've provided this information, select **Put Me In Line** to be seen by the next available provider. You can choose to receive a notification by email when your provider is ready to see you.



Schedule a Future Video Visit

1. Log in to the MyChart app on your mobile device or on the MyChart website on your desktop, go to the menu and tap the On Demand Video Visit link.
2. Confirm the state you're currently in. Your device might request access to location services.
3. Select your reason for visit from the list of options.
4. Choose the device you will be using and complete the hardware test step.
5. After you've provided this information, select **Schedule** or **More times** to select an appointment time for your video visit.